
Collaboration in Health Care Delivery System: PhilHealth

Why nurses play an important role...

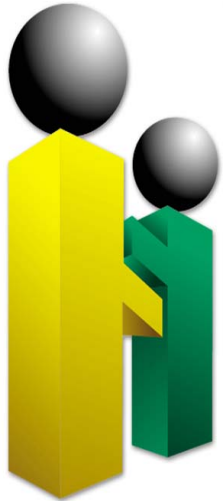


VISION

"Adequate and Affordable Social Health Insurance Coverage for ALL Filipinos"

MISSION

"To ensure adequate financial access of every Filipino to quality health care services through the effective and efficient administration of the National Health Insurance Program (NHIP)".



Mandate

National Health Insurance Act

**PhilHealth to implement
a Quality Assurance Program to all
health care providers**



What is quality of care?

Quality of care refers to the **degree to which** health care **increases the likelihood** of desired health outcomes and is consistent with **current professional knowledge.**

> Lohr, Institute of Medicine, 1990



PHILHEALTH BENCHBOOK

A yardstick against which the quality of health care rendered by accredited health care providers can be measured.



PhilHealth Benchbook



Patient Rights & Organizational Ethics



Patient has the right to appropriate health and medical care of good quality



Patient Care



Caring is the very heart of nursing



Leadership & Management



arduous
graphic
design

Research finding from the studies on nurses revealed that caring, respectability, trustworthiness, and flexibility were the leader characteristics most valued



Human Resource Management



Information Management



Safe Practice & Environment



Nurses are knowledge workers whose main responsibility is to provide safe and effective care within constantly evolving health care systems.



Improving Performance

Before



INDEED NURSES PLAY A VITAL ROLE IN HEALTH CARE DELIVERY SYSTEM!



A black microphone icon is positioned on the left side of the slide, set against a light purple, irregularly shaped background. Three white starburst symbols are scattered around the microphone. A horizontal red line runs across the slide, passing behind the microphone icon and the text.

Questions?



*THANK YOU AND HAVE A PLEASANT
DAY!*

